

**RESTRICTED**

[REDACTED]  
[REDACTED]  
Priorslee, Telford  
Shropshire [REDACTED]

11<sup>th</sup> July 2015

Dear Mrs Moore

Having read my daughter's first year at primary school, I felt I needed to write to share my appreciation for the excellent work carried out by one of your members of staff, that person being Mrs Monteith

My youngest daughter [REDACTED] has just completed her first year with Mrs Monteith, and I have to say in those 12 months, [REDACTED]'s first year of schooling has been second to none. I am sure each and every parent is proud of their child's progress throughout the school term and I am no exception, but Mrs Monteith has shown a dedication above and beyond the classroom. Her wealth of experience is clearly visible to all us disconcerting parents, she has reassured me throughout the year of the forever changing teaching techniques and their benefits, i.e. the cursive writing styles, she understands the parent's concerns and explains in detail how this will embed and benefit as a child progresses throughout their learning years. I have to add that Mrs Monteith after many years of teaching still shows a positive mental attitude shows a renewed enthusiasm on a daily basis, always greeting us at the beginning and the end of the day with a smile, not always the easiest of tasks.

As a single fulltime working mum who regularly works away from home, Mrs Monteith is aware of my situation and fully understands the circumstances. She is prepared to provide a motherly helping hand or that extra reassurance when my daughter has any concerns. I feel I can work away from home with the knowledge and confidence that my daughter is receiving your schools full support if and when she has any anxieties, which for me goes above and beyond Mrs Monteith's everyday schooling requirements.

I understand that all the hard work is not completely down to Mrs Monteith but also to the teaching assistants who aid her on a daily basis, who have worked alongside and in conjunction with Mrs Monteith are also to be praised. They ALL work as a fantastic team and I would have not worries in highlighting the achievements and goals my daughter has reached in her first year.

Please pass on my sincerest thanks to Mrs Monteith and her team,

Kind Regards